



CISCO WARRANTY
GHS LIFETIME Equipment Warranty for END USERS

This warranty applies to pre-owned and refurbished CISCO branded equipment, CISCO branded equipment acquired outside of authorized resale channels (i.e. “new in box” or “out of channel” equipment) and new GHS branded equipment (collectively, the “**Equipment**”).

GHS warrants that the Equipment sold to Buyer will be free from defects in material and workmanship for the lifetime of such Equipment provided that the Equipment is properly used and maintained.

During the warranty period, GHS will replace any defective Equipment, or if it is unable to locate a suitable replacement, GHS will repair the Equipment. If it is unable to do either, GHS will refund the purchase price to Buyer.

GHS reserves the right to replace defective Equipment with the same model or with an upgraded model with comparable functionality.

Buyer must follow the return procedures described on the following page:
<http://globalhardwaresolutions.com/pdf/RMA-Form.pdf>

Buyer must return the defective Equipment to GHS within ten (10) days of receipt of the Replacement Equipment. Buyer must obtain a valid return authorization number from GHS for all returns prior to returning Equipment.

Replacement Equipment and Repaired Equipment will be shipped using GHS preferred carrier.

This warranty does not apply to any failure of the Equipment as a result of misuse, abuse, accident, neglect or mishandling, lack of proper maintenance, environmental factors, improper installation or configuration, flood, fire or other natural disasters, physical damage, electrical issues such as lightning, power surges or incorrect electrical voltages, or improper modifications.

This warranty is only valid for the original purchaser of the Equipment (“Buyer”).

This warranty does not apply to any new CISCO branded equipment for which GHS is an authorized reseller or any new CISCO branded equipment acquired for resale by GHS from an authorized reseller. Warranties for such equipment are provided solely by the manufacturer of the equipment.

GHS EXPRESSLY DISCLAIMS ANY AND ALL EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO ANY SUCH EQUIPMENT, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHATSOEVER.

To the extent it is authorized, GHS will pass through to the Buyer any transferable warranties. GHS sole responsibility with respect to any such warranties is to provide Buyer with reasonable assistance in its efforts to have the manufacturer honor the warranties.

This warranty does not apply to any products purchased in wholesale transactions. This warranty does not cover software products, batteries, licenses or any services, including any maintenance services. GHS disclaims any warranty, express or implied, for such goods and services, except as separately agreed to in writing by GHS.

EXCEPT AS SET FORTH ABOVE, OR AS OTHERWISE AGREED TO BY GHS IN WRITING, GHS DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH REGARD TO THE EQUIPMENT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, SUITABILITY, OR NON-INFRINGEMENT.

THE REMEDY OF REPAIR, REPLACEMENT OR REFUND, AS DETERMINED IN GHS SOLE DISCRETION, WILL BE THE EXCLUSIVE AND SOLE REMEDY OF BUYER WITH RESPECT TO ANY CLAIMS BASED ON THE EQUIPMENT. IN NO EVENT SHALL GHS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONTINGENT, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, DAMAGE OR LOSS OF OTHER PROPERTY OR GOODS, LOSS OF PROFITS OR REVENUE OR LOSS OF USE.

THE LIFETIME WARRANTY COVERAGE SET FORTH ABOVE TERMINATES UPON THE SALE OR TRANSFER OF THE EQUIPMENT BY BUYER TO ANOTHER PARTY.